

The Online Film Festival starts on 21 July 2021 at 12:00 pm with the opening gala and opening film 'The Great Indian Kitchen', followed by a talk with the filmmakers. Each film can be seen online at FesthomeTV on any day and at any time during the festival from 22 to 25 July 2021.

Our extensive supporting programme is free for all to watch at <https://indisches-filmfestival.de/rahmenprogramm-2021/>.

Please note: All festival films, except the school day film 'Balconyt Bhogawan - God on the balcony' (FSK 12), have an age rating of 18+.

Do you have any questions about this?

LOG IN/REGISTER

To watch the films, you need an account on FesthomeTV. You must register there with a valid email address:

- 1) Go <https://tv.festhome.com/festivaltv/18-indisches-filmfestival-stuttgart-2021>.
- 2) Click on the 'Login/User-Icon' in the upper right corner.
- 3) If you do not have an account yet, click on 'Register' and enter your data.
- 4) You will then receive an e-mail at your e-mail address. Now click on the link in the email to confirm your email address and complete the registration. Welcome to FesthomeTV!

BUY TICKET

A ticket for a single film costs 8 euros.
Short film block as well as documentary film block cost 8 euros each (film blocks consist of several consecutive films) costs 18 euros.

- 1) Select the desired film: Select the film either via our homepage. The Festhome logo next to the film will take you directly to the corresponding FesthomeTV page or select the film via <https://tv.festhome.com/festivaltv/18-indisches-filmfestival-stuttgart-2021>.
- 2) Click on 'Buy film'. You must be registered on FesthomeTV (see above).

The supporting programme at <https://indisches-filmfestival.de/rahmenprogramm-2021/> is free of charge for everyone.

What is an online festival pass and how much does it cost?

The Online Festival Pass costs 18 euros. With an Online Festival Pass, all films and film blocks can be played once on FesthomeTV during the Online Festival (22 to 25 July 2021).

Can several films/film blocks be purchased at once with one payment transaction?

No, the films/film blocks must be purchased individually. The exception is the Online Festival Pass. This includes the entire festival programme from 22 to 25 July 2021.

What payment options are available?

Online tickets can be purchased with PayPal and credit card (VISA, MasterCard).

I have bought a film but only received a payment confirmation and no link to watch it?

Your tickets are linked to your account and stored there. Log in to FesthomeTV under your account.

Once you are logged in, you can easily watch paid films via the film page.

You will find an overview of your ticket purchases in the top right-hand corner via the 'User Icon'. You can list your purchased tickets via the menu item 'Purchases'.

Are subtitles available?

Yes, all films are provided with English subtitles.

I bought a ticket for a film but haven't found the time to see it yet. Does the ticket expire at some point?

The ticket is valid for the entire festival period. So, you have until the end of the festival (Sunday, 25 July 2021, 23:59) to watch the film. If you start watching a film late on 25 July, please watch it without interruption. Otherwise, playback may not continue after midnight.

Can I watch a film more than once?

No, each film can only be watched once. However, the film can be paused, and playback resumed later.

Can I pause a film and resume it later?

Yes, a film can be paused and resumed at a later time.

Can I also vote online for the Audience Award?

Yes, after you have seen the film, you have the opportunity to rate the film (between one and ten stars can be awarded).

Can I also play the films on other devices (smartphone/tablet)?

FesthomeTV works in the web browser (e.g. Google Chrome, Mozilla Firefox, Microsoft Edge). If you have an up-to-date web browser installed on your smartphone/tablet, playback will work. Sometimes there may be problems with Safari. In this case, it is best to use a different browser.

Can I only watch the films in Germany?

We have the rights for online streaming for Germany, Switzerland and Austria. Some films are also available worldwide. You can find all information on geo-blocking in the respective film description on our website as well as on FesthomeTV.

Can I cancel a purchased ticket?

Cancellations are only possible in exceptional cases (e.g. technical problems). Please send us your request to mail@indian-filmfestival.com. We will see what is possible and try to help you.

Your question is not answered?

Write to mail@indian-filmfestival.com. We will be happy to help you.